

10 years limited warranty

Ksleep to make good, by repair, replacement or replacement of part(s), any manufacturing defect in your Ksleep Mattress attributable to faulty materials and/or workmanship within the 10 years limited warranty period commencing from the date of purchase, provided that you, the Purchaser, mail the duly completed and signed warranty card to Ksleep within ten (10) days from the date of delivery.

This limited warranty subject to the following terms and conditions:

1. The warranty covers defects in material and workmanship in the following components:
 - Mattress sagging and or body indentations of more than three inches as determine by mattress industry standard.
2. Any claim under this warranty is to be made at Ksleep office together with proof of purchase (either original purchase receipt or invoice) and the Purchaser's original copy of the warranty card.
3. This warranty is extended only to the original purchaser of the product at the original delivery address. It is non transferable.
4. Repair or replacement of the product does not extend or renew this warranty. Any replacement of the product shall deem void of warranty.
5. This warranty does not cover the following:
 - a. Covers or fabrics for your mattress under wear and tear or any conditions.
 - b. Firmness and comfort of individual preferences under wear and tear or any conditions.
 - c. Sales promotion.
 - d. Damaged due to improper use, care and non –domestic use.
 - e. Any mattress that found to be in unsanitary condition and or infested with bed bugs or pests
6. Ksleep's decision on all questions relating to complaints as to defects either of workmanship or materials shall be final and conclusive. Any decision to repair, replacement or have part(s) replaced shall be at Ksleep's sole discretion.
7. If identical material is not available at the time of product service, Ksleep reserves the right to substitute other materials of comparable quality.
8. Save as precluded by law, this warranty does not cover any claims for consequential loss or damage and Ksleep makes no other warranties, expressed or implied.
9. This limited warranty covers:
 - The cost of material components, replacement or replacement parts only, all labour charges and transportation costs to be borne by the Purchaser.