

Congratulations for your purchase of KSleep mattress from us, we are pleased to offer you a 100 Days Sleep Trial. You can now sleep out your KSleep mattress in the comfort of your own home.

The 100-Day Sleep Trial is a testament of our confidence in our range of mattresses. We believe you will love it. In the very unlikely event whereby you are not satisfied with our mattress, WhatsApp us at 81112699 between 101th to 105th from the date of delivery.

There will be a Return Trip charge for any return and proof of purchase will be required to facilitate the refund.

Research has shown that human body needs at least 100 days to adjust to the new comfort of your new mattress. As such, the return will be within 5 days after the 100 days.

Each household or shipping address entitled to one mattress refund. After we receive the returned mattress, a refund will be generated back either to the original form of payment or other means within 7 - 10 business days.

KSleep reserves the rights not to proceed with the return or refund. To prevent abuse of the system, (1) the application for return of mattress must be in good original condition – no drool, stains, bed bugs or mysterious smells, (2) proof of purchase replacement mattress.

The 100 Days Sleep Trial will start from the delivery date.

**100-Day Sleep Trial is not applicable to mattress(es) paid via the KSleep Installment Plan.*